

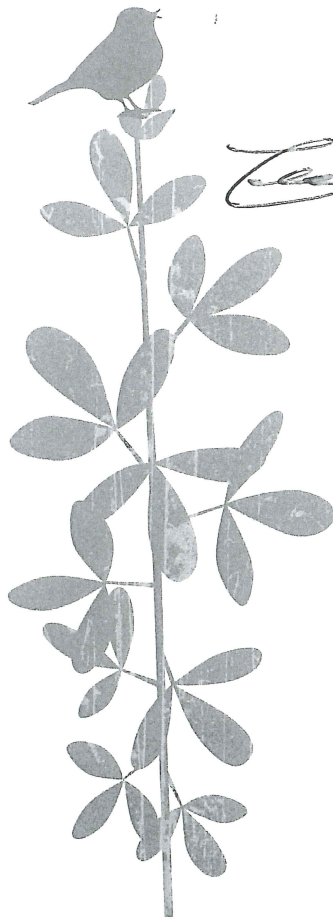
26 July 2011

Dear Veronica,

My thanks to both  
you and the  
numerous other staff  
members for the  
help and assistance  
given to Billy  
Williams during  
the past 6  
months. It  
has been a  
trying time for  
Mr. Williams.

Now that his  
health has

improved, his  
decision to  
transfer to  
another facility  
may provide him  
with greater  
flexibility.



Lee Joseph